**Functional Requirement**

* The customer, officer and attorney can recover their login credentials.
* The contact page contain Customer service hotline number, Address, Social media pages of the company and also **Map** of the place.
* The documents providing by the customer can access customer an authorize person only, Any third party person can’t access it.

**Nonfunctional Requirement**

1. **Security**

* The customer can recover the Login Credentials providing the national identity card number(NIC) or the email address.
* The officer and attorney can recover the Login Credentials providing their email address.

1. **Reliability**

* All the details are send to the customer through the previously provided email address (Personal Email address).